



Patient Privacy & Parental Consent

In accordance with the federal guidelines on patient privacy (HIPAA), we must have a consent form on file for each patient authorizing any additional caregivers (besides parents/legal guardians) who may have access to patient information.

Patient information includes calling to make an appointment, bringing the child for an appointment, obtaining results, forms or records for a patient.

Parents/legal guardians must complete the section of our registration form indicating if there are step-parents, grandparents, or other authorized adults who they consent to having access to their child's patient information.

Foster parents, families going through the adoption process or parents with custody agreements should provide legal documentation to support their claim to access or requests for additional/restricted access.

Minors aged 16-17 years old are permitted to attend appointments on their own, provided the parent/legal guardian has completed the Consent to Treat a Minor form in advance.

When patients reach legal adulthood at age 18, parents are no longer permitted access to that patient's information, including the patient portal. In order to reinstate that access, the adult patient must complete an age release consent form authorizing the parent to have access.

Please visit our website Policies and Forms pages for more details or give us a call with questions!

Good to Know!

Current Office Hours:

Monday - Friday 8:00am - 5:00pm

Phones close at 4:30pm

Saturday 8:00am - 12:00pm

Same day ill visits only

Sunday Closed

We do not accept walk ins at any time. All visits are by appointment only. Please call the office to schedule your child's well or ill visit appointment.

Our Phone Number: (309) 662-0504

Our Fax Number: (309) 663-7645

Our Address: 306 Saint Joseph Drive
Bloomington, IL 61701

Our Website: www.bloomingtonpediatrics.com





BILLING CORNER



Insurance Update 2025

Many of our patient families will have a new insurance plan for 2025. To help us make sure your visit claims are sent with accurate policy information, we ask that you bring your most current insurance card with you to each visit so we may confirm or update what we have in our system, as well as scan a copy into the patient record. If you have new insurance, but have not received a card yet, please let our staff know so we may follow up with you. We participate with most insurance plans – if you have a new plan for 2025, please check your plan network to ensure our providers are contracted as an in-network provider.

It is the responsibility of the member to know their policy benefits and to make timely payment of balances owed. Copays are part of your contract with your insurance company and are due at the time of service. As a courtesy, we will file your visit claim with the insurance information you provide, and will send you a statement for any remaining balance after insurance processes the claim. If your insurance is not valid for the date of service, you will be responsible for the balance in full. For our families without insurance, we offer a discount on your charges as a courtesy. If you have any concerns about your balance or ability to pay, please call our Billing Department.

Credit Card on File

We are pleased to offer our patient families the option to keep a credit or debit card on file with us for convenient payment of copays and balances. Your credit card information will be kept confidential and highly secure in our PCI-Compliant system.

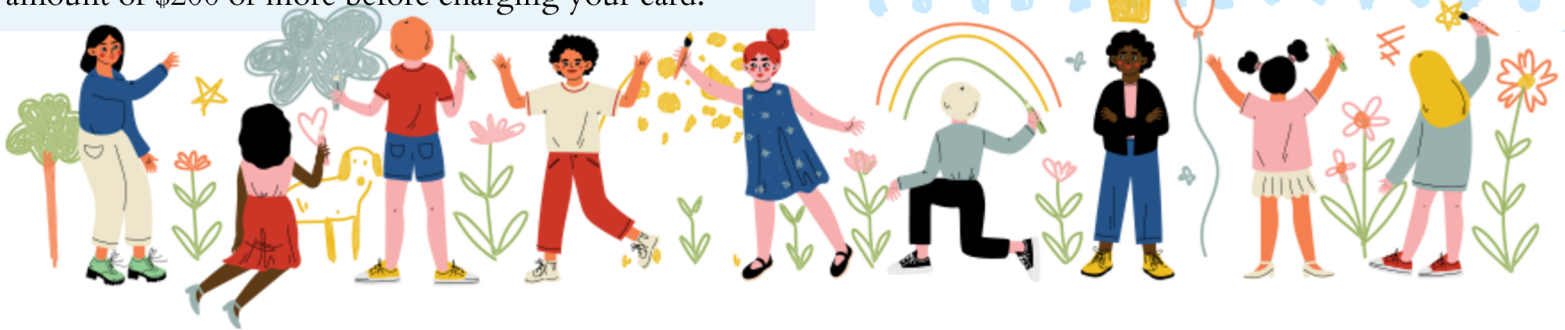
If you would like to take advantage of this convenience, please let our front desk staff know at the time of check in and they will provide you with the form to sign up.

Once the completed form is on file, you may request the card to be charged for time of service copays and we will automatically charge your card for non-covered services after insurance processing, up to \$200. Our Billing Department will contact you regarding any balances in the amount of \$200 or more before charging your card.



Billing Department Contact Info

The Billing Department may be reached
Monday-Friday from 8:00am - 4:30pm
by calling (309) 662-0504
and selecting option 6.





PROVIDER SPOTLIGHT



Meet Renell!

Bloomington Pediatrics is thrilled to welcome Renell Composto, Family Nurse Practitioner to our provider team in 2025! A Chicago native, Renell is a board certified Family Nurse Practitioner. After obtaining her Bachelor of Nursing from DePaul University in 1987, Renell continued her studies and graduated from Loyola University in 1992 with her Master of Science in Perinatal Nursing. Later, in 2016, Renell attended ISU and earned her Doctor of Nursing degree, followed by a post-doctorate certification as a Family Nurse Practitioner in 2021. She has been caring for the Bloomington-Normal, Champaign-Urbana and Peoria communities for over 35 years and we are happy to have her share that wealth of knowledge and experience with our patient families!

Renell and her husband Frank are parents to two married daughters, Michelle (Steven) & Elizabeth (Nathan), and are proud grandparents to their granddaughter Marie and granddog Avena! In addition to time spent with family, Renell enjoys traveling, reading, walking, aqua fitness classes and crafting.

Renell is passionate about the care of little ones and is looking forward to making connections with our pediatric patient families.

As of January 20, 2025, Renell will see patients in the office for same day sick visits on Monday, Tuesday, Thursday, and Friday each week.



Thank you for the privilege of another year caring for your families. We are honored to be a part of their health and wellbeing. Cheers to a Happy 2025!

*~Stay Well,
The Providers & Staff of
Bloomington Pediatrics*

