



### Good to Know!

#### Current Office Hours:

**Monday - Friday** 8:00am - 5:00pm

*Phones close at 4:30pm*

**Saturday** 8:00am - 12:00pm

*Same day sick visits only*

**Sunday** Closed

*\*After-hours urgent phone calls are taken by expert pediatric nurses at [St. Louis Children's Hospital](#) and communicated to our provider on call.*

**We do not accept walk ins at any time.** All visits are by appointment only. Please call the office to schedule your child's well or ill visit appointment.

Our Phone Number: (309) 662-0504

Our Fax Number: (309) 663-7645

Our Address: 306 Saint Joseph Drive  
Bloomington, IL 61701

### A Note About Forms

Bloomington Pediatrics is happy to complete forms for families that are required by schools and daycares. A few things to keep in mind:

1. Please allow 2 business days to complete your form request. On occasion, it may take longer if your provider is not in the office.
2. Parents are required to complete the "parent sections" of forms regarding patient demographic data, insurance, etc. Our nursing staff and providers will take care of the "medical sections."
3. Completed forms may be picked up in person (valid photo ID required), sent via the patient portal, or snail-mailed. We are not able to email forms, nor are we able to fax them to schools or daycares

**\*Pro-Tip from a BloomingtonPeds Nurse-Mom:** Make a copy of your completed form for your own personal file, so if "Coach" misplaces it, you have a backup copy on hand and don't have to wait for a new one! You can also ask for your completed form to be sent through the patient portal so you may print a new copy as needed.

### Upcoming Holiday Hours

Thursday 11-28-2024:	Closed
Friday 11-29-2024:	8:00am - 12:00pm ( <i>sick visits only</i> )
Tuesday 12-24-2024:	8:00am - 12:00pm ( <i>sick visits only</i> )
Wednesday 12-25-2024:	Closed
Thursday 12-26-2024:	regular business hours
Tuesday 12-31-2024:	8:00am - 12:00pm ( <i>sick visits only</i> )
Wednesday 1-1-2025:	Closed
Thursday 1-2-2025:	regular business hours





## BILLING CORNER



### What's Included in a Well Visit?

The providers of Bloomington Pediatrics pride themselves on offering a comprehensive exam at each of your child's routine well visits. These appointments provide the best opportunity for the provider to observe the progress of your child's physical and mental growth and development, to provide counseling and education to parents and caregivers, to detect potential concerns through physical examination and screening tests, provide immunizations, and develop the provider-patient-parent relationship! This is also the ideal time for parents to raise questions and concerns about their child's development, behavior, nutrition, safety, and overall well-being.

Please note that while most well-child preventative care is covered, some services may not be included in that coverage for your plan. Please check with your insurance company for detailed coverage information. Our billing department is available to meet with you to answer any questions you have about specific services.



Below are the typical services you may see on the charges submitted to your insurance company. Many services are age/child-specific, so you won't see them every time.

- Well child physical exam
- Developmental screening
- Vision screening
- Health risk assessment
- Screening lab tests
- Emotional/behavioral screening
- Sports health screening
- Immunizations

### Billing Department Contact Info

The Billing Department may be reached Monday-Friday  
8:00am - 4:30pm  
by calling (309) 662-0504  
and selecting option 6.

We understand that sometimes health concerns unrelated to well care can come up during a well-child visit. Our providers are happy to address those concerns while you are here, as their schedule allows. Complex concerns may need more time and require an additional appointment.

Please note that concerns outside the scope of a well-child visit may be billed an additional office visit charge, which would be subject to a copay, deductible, and/or co-insurance as dictated by your insurance company.





### *Influenza, RSV, and Covid, Oh My!*

It's Sniffle Season again and we at Bloomington Pediatrics want your family to stay well! We know how easy it is for those germs to find their way into our homes and schools, but there are some ways to help protect against these illnesses. Staying up to date on immunizations and preventative vaccines is key. Our Flu Shot Clinics are officially underway! Help protect your family from the flu by using our online scheduler to make an appointment for family flu shots today! Children ages 6 months and up are eligible for a flu shot and parents may receive a flu shot along side their child via one of our drive-through clinics. RSV (Respiratory Syncytial Virus) may cause cold-like symptoms in infants and young children. However, some may experience more severe symptoms which could lead to hospitalization. We are again offering the RSV injection to help protect babies under 8 months old who are born during, or are entering their first RSV season. Please check with your insurance for coverage. An updated Covid-19 vaccine is available for the 2024-2025 season. The CDC still recommends persons aged 6 months and older receive a Covid-19 vaccine, even if previously vaccinated, as protection decreases over time. Detailed information regarding our Flu Clinics, the RSV injection, and the Covid-19 vaccine are available on our website.

Here are some other tips to help your family stay well:

- Make sure the whole family is practicing good handwashing techniques
- Teach your kiddos how to “cover/catch your cough/sneeze” in a tissue or their elbow
- Clean and disinfect surfaces often



### *Plan Ahead: HSA & Tax Documents*

As of January 1, 2023, families must contact their individual insurance customer service (via the number on the back of your insurance card or via your insurance website) to obtain copies of Explanation of Benefits (EOB's) for services rendered in our office. Families are encouraged to retain copies of their patient account statements from our office, receipts from copays paid in the office, as well as personal banking records to keep track of amounts spent on healthcare for the year as we are no longer able to provide this data.

*We hope you enjoy these crisp Fall days, the crunch of leaves underfoot, cozy evenings with family, and all the fun yet to come as 2024 draws to an end!*

*~Stay Well,  
The Providers & Staff of Bloomington Pediatrics*

